



## PLAYMOBIL MINIGOLF REGULATIONS

Dear children, parents and carers,

The Minigolf team would like to welcome you most warmly to the PLAYMOBIL-Minigolf course in Zirndorf.

We have done all we can so you and your children can have a wonderful time here together playing Minigolf.

At the Minigolf course, we welcome all guests, regardless of age, gender, origin, skin colour, religion, disability or other characteristics. We are committed to treat each other in a respectful and tolerant way.

To ensure that all runs smoothly, we kindly ask that as well as showing consideration to others in general, you also observe and abide by the following General Terms and Conditions, the binding nature of which is acknowledged by entering the premises.

These General Terms and Conditions constitute a component of the user contract between Hob Horizons GmbH, Brandstätterstraße 2-10, 90513 Zirndorf, which operates the PLAYMOBIL-Minigolf course (hereinafter referred to as 'PLAYMOBIL') and the respective visitor entered into upon obtaining an entrance ticket.

### ENTRY

You may only enter the PLAYMOBIL-Minigolf course at the designated entrance after you have paid the entrance fee. The validated entrance ticket is valid only on the day of issue and is non-transferable.

### GENERAL PRINCIPLES

Visitors to the FunPark are asked to behave appropriately and correctly. Any form of physical or verbal violence, insults, verbal abuse and disregard for public order are strictly prohibited.

The possession and wearing of any kind of discriminatory, violence-glorifying, violence-portraying or anti-constitutional objects is not permitted anywhere on the park grounds.

In the event of offences, the FunPark staff expressly reserves the right to take appropriate measures to stop or remove these offences. These may include, among other things, the exercise of domiciliary rights and expulsion from the park grounds or the filing of a report.

### PET POLICY

Dogs and other animals are not to be brought into the Minigolf course. The admittance staff will allow an exception if evidence is provided that a guide dog is necessary for people with disabilities.

### SCOOTERS, BALANCE BIKES, TRICYCLES & OTHER VEHICLES

For safety reasons, scooters, balance bikes, tricycles and other vehicles are not permitted in the Minigolf course. However, you do have the option of handing in these items on site for safekeeping.

If despite taking in these items, damage is caused to or by them, PLAYMOBIL accepts no liability. Under such circumstances the persons in charge of the children or the parents will be responsible for any damage caused as a result.

### FILM AND PHOTOGRAPHS FOR ADVERTISING PURPOSES

The PLAYMOBIL-Minigolf course occasionally produces films and/or photos of the general operations of the Minigolf course. These areas are marked to the extent possible. Please avoid these areas if you do not wish that photos or recordings of your person are later used in public or inform the photographer/film team of this. If you do not do so, we will assume that use is granted free of charge.

You are permitted to take photos and video recordings for private purposes if other guests are not thereby adversely affected or disturbed. Professional photo and film recordings with the intent to use them commercially are, however, permitted only with prior written permission.

### SMOKING/ELECTRONIC CIGARETTES/CANNABIS/NARCOTICS

In the interests of our young visitors, we request that you refrain from smoking anywhere on the Minigolf course. If you are not able to do this, then please limit your smoking to the designated smoking areas and make sure that you use the ashtrays there.



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Due to the current legal situation regarding cannabis, we would like to point out that the consumption of cannabis in the immediate presence of persons who have not yet reached the age of 18 is prohibited. The public consumption of cannabis is also prohibited on children's playgrounds and in children's facilities and within sight of them. Visibility is understood to mean a distance of more than 100 meters from the entrance area of the aforementioned facilities. In order to ensure a safe and protected stay for our underage visitors in our PLAYMOBIL-FunPark, we prohibit any use of cannabis within the PLAYMOBIL-FunPark. Further information on the new Cannabis Act can be found on the website of the Federal Ministry of Health ([Questions and Answers on the Cannabis Act - BMG \(bundesgesundheitsministerium.de\)](https://www.bmg.bund.de/DE/Themen/Arzneimittel/Cannabis/Cannabis-Act/Cannabis-Act.html)).

In addition, we expressly prohibit the carrying and use of other narcotics within the meaning of the BtMG in our PLAYMOBIL-FunPark.

### **FIRES/WEAPONS**

It is prohibited to light fires or bring weapons or other dangerous items into the Minigolf course.

### **EMERGENCIES**

Please contact the Minigolf staff! The first aid stations are located in the HOB Centre and the outdoor areas of the FunPark.

### **PARKING**

The Road Traffic Regulations (StVO) must be observed in our outdoor and covered car parks. Please park your vehicle only in designated parking spaces. Make sure that your car is completely locked and that you have not left any valuables in it.

PLAYMOBIL accepts no liability for damage of any kind, especially damage caused by break-in or force majeure. Please observe the car park regulations that are displayed in all car parks.

### **USE OF PLAY AREAS**

The use of the Minigolf course and the associated golf equipment is at your own risk, with the exception of bodily injury.

The large figures and animals are not toys but are purely for decoration and must not be climbed on. Children must be kept away from non-age-appropriate play equipment by the person in charge of them. It is also not permitted for adults to use such equipment with the children.

For your own safety, please pay attention to loudspeaker announcements and follow the instructions.

### **GENERAL SAFETY REGULATIONS**

Please observe at all times the instructions of the Minigolf staff and the respective rules of conduct and instructions for correct use of play equipment. It is not permitted to enter marked areas, such as service areas. Likewise, posted signs and notices must be observed.

### **LIABILITY**

PLAYMOBIL-Minigolf accepts liability only for damage attributable to intent or gross negligence by employees of the Minigolf course. This limitation of liability does not apply to bodily injury. We do not accept liability for items that are brought into the area.

### **REPORTING LOSS OR DAMAGE**

All installations of the Minigolf course are carefully maintained and monitored. Nevertheless, if you should suffer a loss, damage or injury through no fault of your own, please report it to one of our staff members before you leave the Minigolf course. Please also notify our staff if you are worried that an incident could subsequently result in loss, damage or injury.

### **SUPERVISORY RESPONSIBILITY**

Children under 12 years old are not permitted to enter the Minigolf course unless accompanied by an adult. The presence of Minigolf staff does not relieve persons accompanying children of their responsibility to supervise them. Those persons will also be held responsible for any damage caused by them or the children and adolescents they are responsible for supervising.

PLAYMOBIL expressly rejects any supervisory responsibility for children who are brought to the Minigolf course and left alone there by the person(s) responsible for supervising them.



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### RIGHT TO DENY ACCESS

At the PLAYMOBIL-FunPark, we welcome all guests, regardless of age, gender, origin, skin colour, religion, disability or other characteristics. We are committed to treat each other in a respectful and tolerant way and do not accept any form of discrimination, harassment or violence. This also includes features on clothing or tattoos that are discriminatory, anti-constitutional or glorifying violence.

The Minigolf staff are authorised to expel visitors from the grounds and ban them from entry without stating reasons for doing so and after reimbursing the entry fee and parking charges paid by the visitor.

The Minigolf staff are also entitled to expel visitors from the grounds without refunding their entrance and parking fees if they have good reason for doing so, in particular if the visitor

- is violating the above general principles and prohibitions of these regulations
- is using the grounds and/or its facilities contrary to the instructions of Minigolf staff or
- is using the grounds and/or its facilities contrary to the general terms of use or
- his/her behaviour suggests that they could endanger themselves or others.

### VISITORS CHECKS

Every visitor who enters the Minigolf course within the scope of application of these Minigolf Regulations expressly agrees to subject him- or herself to possible checks by the security service of the Minigolf course. Visitors must unreservedly follow the instructions issued by the security service; otherwise entry will be denied.

The security service is authorised to check persons to determine whether they represent a security risk based on alcohol, drug consumption or carrying weapons or dangerous items. Every guest expressly agrees that his/her items of clothing and bags brought in may be inspected in this respect.

The security service is authorised to refuse entry to the grounds to persons who represent a security risk.

The same applies to persons who refuse to permit searches of their items of clothing and bags brought in. The security service is also authorised to confiscate such items that are not in compliance with the above paragraph (drugs, weapons, etc.).

In individual cases the security service is also authorised to conduct such checks on persons already on the grounds.

In the event of violations of these regulations, PLAYMOBIL-Minigolf is entitled to expel persons from the grounds who violate the above. In such a case, the visitor is not entitled to reimbursement of the entrance fee.

**Thank you very much for your cooperation and for observing the Minigolf Regulations.**

**We hope you and your family will enjoy your visit.  
Your PLAYMOBIL-Minigolf team**

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