



# PLAYMOBIL–FUNPARK RULES 2021

Dear Children, Parents and Carers

The FunPark team would like to welcome you most warmly to the PLAYMOBIL–FunPark in Zirndorf.

We have done all we can so you and your children can have a wonderful time here together playing with our PLAYMOBIL. To ensure that all runs smoothly, we kindly ask that as well as showing consideration to others in general, you also observe and abide by the following General Terms and Conditions.

These General Terms and Conditions constitute a component of the user contract between geobra Brandstätter Stiftung & Co. KG, Brandstätter Straße 2-10, 90513 Zirndorf, which operates the FunPark (hereinafter referred to as 'PLAYMOBIL') and the respective visitor entered into upon obtaining an entrance ticket.

## 1. ENTRY

You may only enter the PLAYMOBIL–FunPark at the designated entrance after you have paid the entrance fee. The validated entrance ticket is valid only on the day of issue and is non-transferable.

## 2. PET POLICY

Dogs and other animals are not to be brought into the FunPark. The admittance staff will allow an exception if evidence is provided that a guide dog is necessary for people with disabilities.

## 3. WATER AND PLAY AREAS

Please do not climb over barriers, especially around construction sites. Swimming and jumping into the pirate lake, jungle ruins and paddle boat areas are not permitted.

## 4. SCOOTERS, BALANCE BIKES, TRICYCLES & OTHER VEHICLES

For safety reasons, scooters, balance bikes, tricycles and other vehicles are not permitted in the park. However, you do have the option of handing in these items on site for safekeeping.

If despite taking in these items, damage is caused to or by them, PLAYMOBIL accepts no liability. Under such circumstances the persons in charge of the children or the parents will be responsible for any damage caused as a result.

## 5. FILM AND PHOTOGRAPHS FOR ADVERTISING PURPOSES

The PLAYMOBIL–FunPark occasionally produces films and/or photos of the general operations of the FunPark. These areas are marked to the extent possible. Please avoid these areas if you do not wish that photos or recordings of your person are later used in public or inform the photographer/film team of this. If you do not do so, we will assume that use is granted free of charge.

You are permitted to take photos and video recordings for private purposes if other guests are not thereby adversely affected or disturbed. Professional photo and film recordings with the intent to use them commercially are, however, permitted only with prior written permission.

## 6. SMOKING/ELECTRONIC CIGARETTES

In the interests of our young visitors, we request that you refrain from smoking anywhere in the park. If you are not able to do this, then please limit your smoking to the designated smoking areas and make sure that you use the ashtrays there.



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## 7. FIRES/WEAPONS

It is prohibited to light fires or bring weapons or other dangerous items into the park.

## 8. EMERGENCIES

Please contact the FunPark staff! The first aid stations are located in the HOB Centre and the outdoor areas of the FunPark.

## 9. PARKING

The Road Traffic Regulations (StVO) must be observed in our outdoor and covered car parks. Please park your vehicle only in designated parking spaces. Make sure that your car is completely locked and that you have not left any valuables in it.

PLAYMOBIL accepts no liability for damage of any kind, especially damage caused by break-in or force majeure. Please observe the car park regulations that are displayed in all car parks.

## 10. USE OF PLAY AREAS

The use of play areas is at your own risk, with the exception of bodily injury.

The large figures and animals are not toys but are purely for decoration and must not be climbed on. Children must be kept away from non-age-appropriate play equipment by the person in charge of them. It is also not permitted for adults to use such equipment with the children.

For your own safety, please pay attention to loudspeaker announcements and follow the instructions.

## 11. GENERAL SAFETY REGULATIONS

Please observe at all times the instructions of FunPark staff and the respective rules of conduct and instructions for correct use of play equipment. It is not permitted to enter marked areas, such as service areas. Likewise, posted signs and notices must be observed.

### *Covid-19*

*The PLAYMOBIL-FunPark has taken a number of hygiene measures which enable the operation of the park despite the current situation with Covid-19. In order to be able to continue to guarantee operation, it is of course necessary that you comply with all applicable hygiene regulations, or those additionally implemented in the park. Parents/carers must ensure that the measures are observed by the children they supervise. According to the applicable laws, we are obliged to monitor compliance with the measures and will control this accordingly. If you have any questions about the measures, please contact the FunPark staff.*

## 12. LIABILITY

The FunPark accepts liability only for damage attributable to intent or gross negligence by employees of the FunPark. This limitation of liability does not apply to bodily injury. We do not accept liability for



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items that are brought into the park.

## 13. REPORTING LOSS OR DAMAGE

All installations of the FunPark are carefully maintained and monitored. Nevertheless, if you should suffer a loss, damage or injury through no fault of your own, please report it to one of our staff members before you leave the FunPark grounds. Please also notify our staff if you are worried that an incident could subsequently result in loss, damage or injury.

## 14. SUPERVISORY RESPONSIBILITY

Children under 12 years old are not permitted to enter the FunPark unless accompanied by an adult. The presence of FunPark staff does not relieve persons accompanying children of their responsibility to supervise them. Those persons will also be held responsible for any damage caused by them or the children and adolescents they are responsible for supervising.

PLAYMOBIL expressly rejects any supervisory responsibility for children who are brought to the FunPark and left alone there by the person(s) responsible for supervising them.

## 15. RIGHT TO DENY ACCESS

The FunPark staff are authorised to expel visitors from the grounds and ban them from entry without stating reasons for doing so and after reimbursing the entry fee and parking charges paid by the visitor. The FunPark staff are also entitled to expel visitors from the grounds without refunding their entrance and parking fees if they have good reason for doing so, in particular if the visitor

- is harassing another visitor
- is using the grounds and/or its facilities contrary to the instructions of FunPark staff or
- is using the grounds and/or its facilities contrary to the general terms of use

## 16. VISITORS CHECKS

Every visitor who enters the park grounds within the scope of application of these park rules expressly agrees to subject him- or herself to possible checks by the security service of the FunPark. Visitors must unreservedly follow the instructions issued by the security service; otherwise entry will be denied.

The security service is authorised to check persons to determine whether they represent a security risk based on alcohol, drug consumption or carrying weapons or dangerous items. Every guest expressly agrees that his/her items of clothing and bags brought in may be inspected in this respect.

The security service is authorised to refuse entry to the grounds to persons who represent a security risk.

The same applies to persons who refuse to permit searches of their items of clothing and bags brought in. The security service is also authorised to confiscate such items that are not in compliance with the above paragraph (drugs, weapons, etc.).

In individual cases the security service is also authorised to conduct such checks on persons already on the grounds.



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In the event of violations of the park rules the FunPark is entitled to expel persons from the grounds who violate the above. In such a case, the visitor is not entitled to reimbursement of the entrance fee.

**Thank you very much for your cooperation and for observing the FunPark rules!**

**We hope you and your family enjoy your visit.**

**Your PLAYMOBIL–FunPark team**

*Status: May 2020*